

## NATIONAL CONTACT POINTS FOR CROSS-BORDER HEALTHCARE

### Member States

#### AUSTRIA

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Gesundheit Österreich GmbH

**Website:**

In German: <https://www.gesundheit.gv.at/service/patientenmobilitaet/kontaktstelle-patientenmobilitaet>

In English: <https://www.gesundheit.gv.at/service/patientenmobilitaet/patient-mobility-en>

**E-mail:** [patientenmobilitaet@goeg.at](mailto:patientenmobilitaet@goeg.at)

#### BELGIUM

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Soins de santé transfrontaliers

**Website:** [www.crossborderhealthcare.be](http://www.crossborderhealthcare.be)

In Dutch: <https://www.health.belgium.be/nl/gezondheid/zorg-voor-jezelf/patiententhemas/nationaal-contactpunt-grensoverschrijdende>

In French: <https://www.health.belgium.be/fr/sante/prenez-soin-de-vous/themes-pour-les-patients/point-de-contact-national-soins-de-sante>

In German: <https://www.health.belgium.be/de/gesundheit/sorgen-sie-fuer-sich-selbst/patiententhemen/nationale-kontaktstelle-der>

In English: <https://www.health.belgium.be/en/health/taking-care-yourself/patient-related-themes/national-contact-point-cross-border-healthcare>

**E-mail:** [information@crossborderhealthcare.be](mailto:information@crossborderhealthcare.be)

#### BULGARIA

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National Health Insurance Fund

**Website:** [www.nhif.bg](http://www.nhif.bg)

In Bulgarian: <https://www.nhif.bg/>

In English: <https://www.en.nhif.bg/>

**E-mail:** [crossbordercare@nhif.bg](mailto:crossbordercare@nhif.bg)

## **CROATIA**

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Croatian Health Insurance Fund

**Website:** [www.hzzo.hr](http://www.hzzo.hr)

In Croatian: <https://hzzo.hr/nacionalna-kontaktna-tocka-ncp>

In English: <https://hzzo.hr/en/national-contact-point-ncp>

**E-mail:** [ncp-croatia@hzzo.hr](mailto:ncp-croatia@hzzo.hr)

## **CYPRUS**

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Ministry of Health

**Website:** [www.moh.gov.cy/cbh](http://www.moh.gov.cy/cbh)

In Greek: [https://www.moh.gov.cy/moh/cbh/cbh.nsf/index\\_gr/index\\_gr?OpenDocument](https://www.moh.gov.cy/moh/cbh/cbh.nsf/index_gr/index_gr?OpenDocument)

In English: [https://www.moh.gov.cy/moh/cbh/cbh.nsf/index\\_en/index\\_en?OpenDocument](https://www.moh.gov.cy/moh/cbh/cbh.nsf/index_en/index_en?OpenDocument)

**E-mail:** [ncpcrossborderhealthcare@moh.gov.cy](mailto:ncpcrossborderhealthcare@moh.gov.cy)

## **CZECHIA**

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Health Insurance Bureau

**Website:** [www.kancelarzp.cz](http://www.kancelarzp.cz)

In Czech: <https://www.kancelarzp.cz/cs/>

In English: <https://www.kancelarzp.cz/index.php/en>

**E-mail:** [info@kancelarzp.cz](mailto:info@kancelarzp.cz)

## **DENMARK**

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Danish Patient Safety Authority

**Website:**

In Danish: <https://stps.dk/da/eu-sygesikring/koeb-af-behandling-i-udlandet/vejledning-hos-de-nationale-kontaktpunkter/>

In English: <https://en.stps.dk/en/citizens/national-contact-point-for-cross-border-in-the-eueea/>

**E-mail:** [EUS-jura@stps.dk](mailto:EUS-jura@stps.dk)

## **ESTONIA**

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Estonian Health Insurance Fund

**Website:**

In Estonian: [www.haigekassa.ee/kontaktpunkt](http://www.haigekassa.ee/kontaktpunkt)

In English: <https://www.haigekassa.ee/en/kontaktpunkt>

**E-mail:** [info@haigekassa.ee](mailto:info@haigekassa.ee)

## **FINLAND**

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Kela

**Website:**

In Finnish: <https://www.eu-terveydenhoito.fi/>

In English: <https://www.eu-healthcare.fi/>

**E-mail:** [yhteyspiste@kela.fi](mailto:yhteyspiste@kela.fi)

## **FRANCE**

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Centre des Liaisons Européennes et Internationales de Sécurité Sociale (CLEISS)

**Website:**

In French: <https://www.cleiss.fr/pcn/index.html>

In English: [https://www.cleiss.fr/pcn/index\\_en.html](https://www.cleiss.fr/pcn/index_en.html)

**E-mail:** [soinstransfrontaliers@cleiss.fr](mailto:soinstransfrontaliers@cleiss.fr)

## **GERMANY**

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Deutsche Verbindungsstelle Krankenversicherung - Ausland (DVKA)

**Website:** [www.eu-patienten.de](http://www.eu-patienten.de)

In German: <https://www.eu-patienten.de/de/startseite/startseite.jsp>

In English: <https://www.eu-patienten.de/en/startseite/startseite.jsp>

**E-mail:** [info@eu-patienten.de](mailto:info@eu-patienten.de)

## **GREECE**

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National Organization for the Provision of Health Services – EOPYY

**Website:**

In Greek: <https://eu-healthcare.eopyy.gov.gr/>

In English: <https://eu-healthcare.eopyy.gov.gr/en/>

**E-mail:** [ncp\\_gr@eopyy.gov.gr](mailto:ncp_gr@eopyy.gov.gr)

## **HUNGARY**

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Országos Betegjogi, Ellátottjogi, Gyermekjogi és Dokumentációs Központ (National Center for Patients' Rights and Documentation)

*For Hungarian citizens seeking healthcare in EU:*

**Website** in Hungarian: <http://www.eubetegjog.hu/>

**E-mail:** [info@eubetegjog.hu](mailto:info@eubetegjog.hu)

*For EU citizens that intend to use Hungarian healthcare:*

**Website** in English: <http://www.patientsrights.hu/>

**E-mail:** [info@patientsrights.hu](mailto:info@patientsrights.hu)

## **IRELAND**

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Health Service Executive (HSE)

**Website:** <https://www2.hse.ie/services/cross-border-directive/about-the-cross-border-directive.html>

**E-mail:** [crossborderdirective@hse.ie](mailto:crossborderdirective@hse.ie)

## **ITALY**

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Ministry of Health, Directorate-General for health planning

**Website:**

In Italian: <https://www.salute.gov.it/portale/cureUE/homeCureUE.jsp>

In English: <https://www.salute.gov.it/portale/cureUE/homeCureUE.jsp?lingua=english>

**E-mail:** [ncpitaly@sanita.it](mailto:ncpitaly@sanita.it)

## LATVIA

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National Health Service

**Website:** [www.vmnvd.gov.lv](http://www.vmnvd.gov.lv)

In Latvian: <https://www.vmnvd.gov.lv/lv>

In English: <https://www.vmnvd.gov.lv/en>

**E-mail:** [nvd@vmnvd.gov.lv](mailto:nvd@vmnvd.gov.lv)

## LITHUANIA

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**Website** where patients could find the information in one place:

In Lithuanian: <https://www.ncp.lt/>

In English: <https://www.ncp.lt/?lng=en>

*For EU citizens intending to use Lithuanian healthcare:*

State Health Care Accreditation Agency under the Ministry of Health

**Website** in English: <https://vaspvt.gov.lt/en/node/540>

**E-mail:** [contact.point@vaspvt.gov.lt](mailto:contact.point@vaspvt.gov.lt)

*For Lithuanian insured persons seeking healthcare in the EU:*

National Health Insurance Fund under the Ministry of Health

**Website** in Lithuanian: <https://ligoniukasa.lrv.lt/lt/veiklos-sritys/keliaujantiems-apdraustiesiems/gydymas-uzsienyje/gydymosi-europos-sajungoje-galimybes/tarpvalstybine-sveikatos-prieziura>

**E-mail:** [ncp@vlk.lt](mailto:ncp@vlk.lt)

## **LUXEMBOURG**

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*For EU citizens intending to use Luxemburgish healthcare:*

Service national d'information et de médiation santé

**Website:** [www.mediateursante.lu](http://www.mediateursante.lu)

In French: <https://mediateursante.public.lu/fr.html>

In German: <https://mediateursante.public.lu/de.html>

**E-mail:** [info@mediateursante.lu](mailto:info@mediateursante.lu)

*For Luxemburgish insured persons seeking healthcare in the EU:*

Ministry of Social Security (Caisse nationale de santé)

**Website:** [www.cns.lu](http://www.cns.lu)

In French: <https://cns.public.lu/fr.html>

In German: <https://cns.public.lu/de.html>

In English: <https://cns.public.lu/en.html>

**E-mail:** [cns@secu.lu](mailto:cns@secu.lu)

## **MALTA**

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Ministry for Health

**Website:** <https://deputyprimeminister.gov.mt/en/cbhc/pages/cross-border.aspx>

**E-mail:** [crossborderhealth@gov.mt](mailto:crossborderhealth@gov.mt)

## **NETHERLANDS**

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Netherlands NCP Cross-border Healthcare - CAK

**Website:** [www.cbhc.nl](http://www.cbhc.nl)

In Dutch: <https://cbhc.hetcak.nl/nl>

In English: <https://cbhc.hetcak.nl/en>

## **POLAND**

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National Health Fund

**Website:**

In Polish: <http://www.kpk.nfz.gov.pl/pl/>

In English: <http://www.kpk.nfz.gov.pl/en/>

**E-mail:** [ca17@nfz.gov.pl](mailto:ca17@nfz.gov.pl)

**PORTUGAL**

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The Central Administration of the Health System

**Website:** <http://diretiva.min-saude.pt/>

**E-mail:** [diretiva.pcn@acss.min-saude.pt](mailto:diretiva.pcn@acss.min-saude.pt)

**ROMANIA**

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National Health Insurance House

**Website:** [www.cnas-pnc.ro](http://www.cnas-pnc.ro)

In Romanian: <https://www.cnas-pnc.ro/>

In English: <https://www.cnas-pnc.ro/?l=en>

**E-mail:** [pnc@casan.ro](mailto:pnc@casan.ro)

**SLOVAKIA**

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Healthcare Surveillance Authority

**Website:** [www.udzs-sk.sk](http://www.udzs-sk.sk)

In Slovakian: <https://nkm.sk/>

In English: <https://nkm.sk/en/prava-a-naroky-poistenca/introduction/>

**E-mail:** [web@udzs-sk.sk](mailto:web@udzs-sk.sk)

**SLOVENIA**

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Health Insurance Institute of Slovenia (HIIS)

**Website:**

In Slovenian: <http://www.nkt-z.si/wps/portal/nktz/home>

In English: [http://www.nkt-z.si/wps/portal/nktz/home!/ut/p/z1/04\\_iUIDg4tKPAFJABjKBwtGPykssy0xPLMnMz0vM0Y\\_Qj4wyizcz8HX08DQw9LDwNnMy8Axz9TcINXU0tDAw1\\_fSj8KvIDg1T78gO1ARAA31\\_r4!/](http://www.nkt-z.si/wps/portal/nktz/home!/ut/p/z1/04_iUIDg4tKPAFJABjKBwtGPykssy0xPLMnMz0vM0Y_Qj4wyizcz8HX08DQw9LDwNnMy8Axz9TcINXU0tDAw1_fSj8KvIDg1T78gO1ARAA31_r4!/)

**E-mail:** [kontakt@nkt-z.si](mailto:kontakt@nkt-z.si)

## **SPAIN**

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Ministerio de Sanidad, Consumo y Bienestar Social

**Website:**

In Spanish: <https://www.mscbs.gob.es/pnc/home.htm>

In English: <https://www.mscbs.gob.es/en/pnc/home.htm>

**E-mail:** [oiac@msssi.es](mailto:oiac@msssi.es)

## **SWEDEN**

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*For Swedish insured persons seeking healthcare in the EU:*

Försäkringskassan

**Website:**

In Swedish: <https://www.forsakringskassan.se/>

In English: <https://www.forsakringskassan.se/english>

**E-mail:** [kundcenter@forsakringskassan.se](mailto:kundcenter@forsakringskassan.se) ; [huvudkontoret@forsakringskassan.se](mailto:huvudkontoret@forsakringskassan.se)

*For EU citizens intending to use Swedish healthcare:*

Socialstyrelsen

**Website:**

In Swedish: [www.socialstyrelsen.se](http://www.socialstyrelsen.se)

In English: <https://www.socialstyrelsen.se/en/>

**E-mail:** [socialstyrelsen@socialstyrelsen.se](mailto:socialstyrelsen@socialstyrelsen.se)



## EEA EFTA States

### ICELAND

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Icelandic Health Insurance - International Department

**Website:**

In Icelandic: <https://www.sjukra.is/>

In English: <https://www.sjukra.is/english>

**E-mail:** [international@sjukra.is](mailto:international@sjukra.is)

### LIECHTENSTEIN

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Amt für Gesundheit (AG)

**Website:** <https://www.llv.li/inhalt/117345/amtstellen/patientenmobilitat-im-eu-ewr-raum>

**E-mail:** [patientenmobilitaet@llv.li](mailto:patientenmobilitaet@llv.li)

### NORWAY

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HELFO (The Norwegian Health Economics Administration)

**Website:**

In Norwegian: <https://www.helsenorge.no/behandling-i-utlandet/Nasjonalt-kontaktpunkt-for-helsehjelp/>

In English: <https://www.helsenorge.no/en/treatment-abroad/norwegian-national-contact-point-for-healthcare>

**E-mail:** [servicesenteret@helfo.no](mailto:servicesenteret@helfo.no)