

STATE-FUNDED MEDICAL ASSISTANCE FOR UKRAINIAN CITIZENS IN LATVIA

SERVICES BY A GENERAL PRACTITIONER (GP)

Registration

Prior registration is not required! If you seek a consultation, you need to contact your nearest practice and make an appointment. To find out about practice offices, call 80001234

Getting a consultation

During the visit, the doctor assesses complaints, health conditions and can decide whether to prescribe a medicine, issue a referral, open a sick-leave certificate, etc.

Procedure of consultation

1. Call to a general practitioner's office

2. Making an appointment

3. Consultation according to the appointment

If you need help urgently. In emergency cases, you can go to a general practitioner's practice without an appointment - during the "rush hour". You can find out about these hours by contacting your GP practice by phone.

SPECIALIST CONSULTATIONS AND EXAMINATIONS

For state-funded specialist consultations, diagnostic tests (ultrasonography, X-rays, etc.) you need a referral from your general practitioner!

- A visit to the general practitioner's office is provided within 5 working days
- The decision to issue a referral is taken by a doctor after assessing the patient's complaints and state of health
- Lab tests also require a referral

Procedure of consultation

1. Call or visit in person to make an appointment

2. Making an appointment

3. Consultation according to the appointment

Without a referral, you can only make an appointment with a direct-access specialist: gynecologist; eye doctor; pediatrician; pediatric surgeon; addiction specialist; endocrinologist (if the patient has diabetes); oncologist and chemotherapy oncologist (if the patient has an oncological disease); dermatovenerologist (if the patient has a sexually transmitted disease); psychiatrist and child psychiatrist (if the patient has a mental illness); pulmonologist (if the patient has tuberculosis); infectologist (if the patient has HIV or has been in direct contact with a person living with HIV).

WHAT SHOULD BE KEPT IN MIND?

- There may be waiting lists for scheduled medical consultations, diagnostic and laboratory tests, and other state-funded medical services. Requires an appointment! Only emergency care is provided in hospitals without an appointment if health or life is at risk. Dental services for children under 18 are also available via appointment.

- Ukrainian and Latvian citizens have the same waiting list for state-funded medical services at medical institutions and laboratories. The length of the waiting lists varies and can be up to one month or even several months.

- The appointment shall be done at the reception desk of the healthcare establishment. The reception desk can be contacted by phone or in person. You can find out the phones of the reception desks by calling toll-free phone 80001234.

